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Application Number	10/710,644
Filing Date	July 27, 2004
First Named Inventor	Dimitri J. Stephanou
Title	System & Method for End-Users to Customize Customer Service Business Solutions Offered as a Service over a Network
Art Unit	4184
Examiner Name	Dante Revelli
Attorney Docket Number	2731-004

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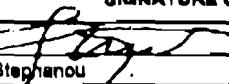
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Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Signature		Date	4/13/08
Name	Dimitri J. Stephanou	Telephone	813-994-4448
Title and Company			

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

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